



# CDW Documentation

## AI Cloud Managed Services Policies and Procedures

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## Information

- [MS AI Team Jira Board](#)
  - [CDW ChatGPT](#)
  - [CDW CoPilot](#)
  - [Azure Portal](#)
  - [Top 10 LLM Applications in the Cloud](#)
  - [30 Day Plan to Deploy AI in Azure](#)
  - [30 Day Plan to Deploy AI in GCP](#)
  - [30 Day Plan to Deploy AI in AWS](#)
  - [Role Based AI Training Plan](#)
  - [Cloud AI Training Plan](#)
  - [Training Resources](#)
  - [New Co-Worker onboarding](#)
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### [Operational Processes](#)

Documentation on operations such as managed services standards, monthly tasks, ticketing processes, time entry, and more.

### [How-To Guides](#)

Documentation showing how to deploy services and resources or to fix common problems.

### [AI Knowledge Documentation](#)

Notes and documentation on different AI and LLMs

### [Affirm Knowledge Documentation](#)

Notes and documentation on Synergist's "Affirm" tool

### [Customer Information](#)

Names and information about a customer

### [Automation Guides and Recommended Products](#)

Guides on how to deploy the supported automation with example pages and recommended tools.

### [Links to Pre-Sales Resources](#)

Links to sharepoint repositories of presales info.

### [Agile Operations and Guides](#)

Instructions on the Agile Process for running sprints and our teams' work

### [Jira Operations and Guides](#)

Instructions on how to use Jira and for administrative tasks for customer onboarding or board setup.

### [Essential Links](#)

Links to various useful sites.

### [Contact Rolodex](#)

List of CDW people with certain skills

### [Team Questions page](#)

Info needed from whole team